

## Are you our new Distillery Host?

In the Welsh Wind is a distillery with a difference. We produce premium bespoke craft gins for businesses, and welcome gin lovers into our distillery for gin making experiences and gin tastings. The Welsh wind has blown us towards a hugely exciting new chapter at The Gogerddan Arms, Tan y Groes. As we bring our new distillery premises to life, an opportunity has arisen for a **Distillery Host** to join our maverick team here in West Wales.

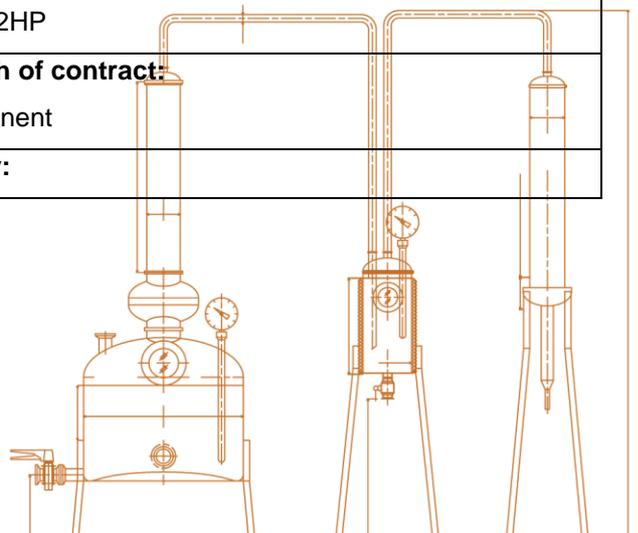
It's a given that you'll have a genuine passion for gin and share our desire to deliver amazing customer service. In return for your hard work and enthusiasm, we're offering you a genuine opportunity to become an integral part of our tight knit team, playing a pivotal role front of house, hosting gin tasting and gin making experiences and working at other in-house distillery events.

We offer competitive rates of pay, discretionary benefits and the opportunity for real career progression. If you are keen to learn, experience is not always necessary as #IntheWelshWind provide full on the job training.

Please get in touch by emailing Alex and Ellen at [inthewelshwind@gmail.com](mailto:inthewelshwind@gmail.com)

### Job Description

<b>Job title: Distillery Host</b>	
<b>Main purpose of job:</b> To provide warm, welcoming and efficient Front of House service for In the Welsh Wind, with a high level of enthusiasm and flexibility to work at in house events, hosting gin tasting and gin making experiences.	
<b>Department:</b> Front of House / Bar	<b>Location:</b> The Gogerddan Arms Tan-y-groes Cardigan SA43 2HP
<b>Position reports to the Directors:</b> Alex Jungmayr and Ellen Wakelam	<b>Length of contract:</b> Permanent
<b>Hours:</b>	<b>Salary:</b>

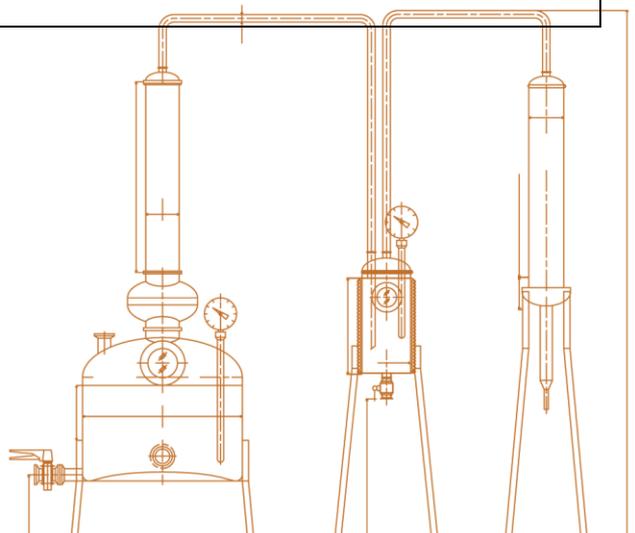


Full time (40 hours per week) and part-time hours available, to include evenings and weekends.  
Paid lunch break.

£18,000 - £21,000 (dependent on experience)

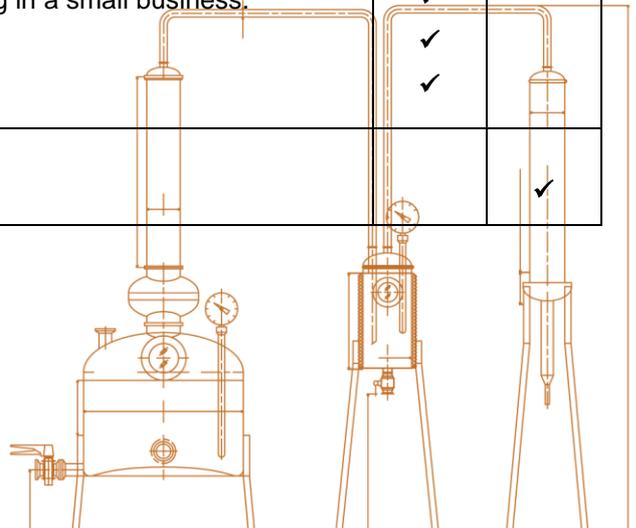
### Main duties of the Distillery Host

- Provide an efficient, effective and knowledgeable Front of House service for In the Welsh Wind with a high level of enthusiasm and flexibility to work at in house events, hosting gin tasting and gin making experiences.
- Have a passion for and the desire to deliver an outstanding experience to our customers and striving to exceed guest expectations.
- Help set up events; bottle sales; serving bar drinks, high quality spirits and cocktails; providing product recommendations and selling to our customers.
- Bottling, labelling, packing the bottles, setting up and replenishing bar supplies and ensuring the workplace and Front of House are clean, safe and efficient working environments.
- Balancing and cashing up tills, with accurate financial management
- Clearly communicating with the Directors, Distillery team and supply chain.
- Respond to enquiries by providing directions, instructions, promotional material or other general information or referring such enquiries to the appropriate persons.
- Book, coordinate and lead day to day gin tastings and gin making experiences.
- Highly confident and passionate about engaging with groups of people at events.
- Deal with all customer contact, receiving visitors effectively and courteously.
- Increase customer purchases by recommending further products.
- Support management if a customer complaint is received.
- Attend and contribute to meetings as required.
- Actively contribute to the continuous improvement of distillery operations and activities.
- Identify opportunities that generate press and a buzz around our brand and contribute to our social media feeds, with direction from the Directors and Distillery management.
- Carry out duties as required to complete business objectives, as directed by management commensurate with the role.



**Person Specification for the Distillery Host**

Factor	Essential	Desirable
<p><b>Relevant experience</b></p> <ul style="list-style-type: none"> <li>• Front of House / Bar / Retail experience</li> </ul>		✓
<p><b>Aptitude, skills and abilities</b></p> <ul style="list-style-type: none"> <li>• Have a genuine desire to be part of a passionate team led by maverick distillers, crafting bespoke spirits and spirits for business.</li> <li>• Have a real passion for gin, whether through professional experience or personal interest.</li> <li>• Embody our ethos, ethics and integrity and leave a positive impression with every customer, through the delivery of exceptional guest service.</li> <li>• Proactive and confident in establishing and maintaining professional rapport with customers and having a desire to share knowledge in an informative and friendly manner.</li> <li>• Actively educate themselves &amp; keep on top of new trends &amp; products in the industry.</li> <li>• Creative with the ability to think outside the box and come up with new ideas and initiatives.</li> <li>• Attention to detail, with strong organisational, interpersonal and communication skills.</li> <li>• Ability to manage time, work well under pressure and be an effective multi-tasker, to ensure the professional delivery of on-site events, experiences and festivals.</li> <li>• Professional in conduct and appearance.</li> </ul>	✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓	
<p><b>Personal attributes</b></p> <ul style="list-style-type: none"> <li>• Fluent English speaking</li> <li>• Welsh speaking</li> <li>• Flexible</li> <li>• Polite and patient</li> <li>• Full UK Drivers Licence and legal entitlement to work in the UK</li> </ul>	✓ ✓ ✓ ✓	✓
<p><b>Disposition</b></p> <ul style="list-style-type: none"> <li>• Positive, optimistic, motivated, enthusiastic and enjoy working in a small business.</li> <li>• Friendly and approachable</li> <li>• Honest, reliable and trustworthy</li> </ul>	✓ ✓ ✓	
<p><b>Qualifications</b></p> <ul style="list-style-type: none"> <li>• GCSEs</li> </ul>		✓



BECOME THE DISTILLER



DISCOVER YOUR GIN

IN THE **WELSH WIND** DISTILLERY

IN THE WELSH WIND DISTILLERY, PLAS Y WERN, TRESAITH, CARDIGAN, CEREDIGION, SA43 2JP

